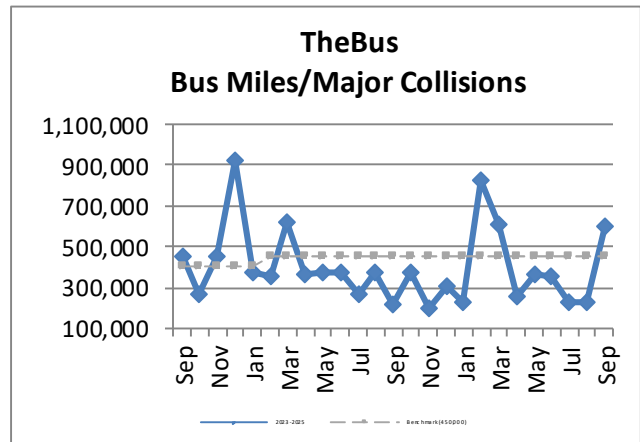
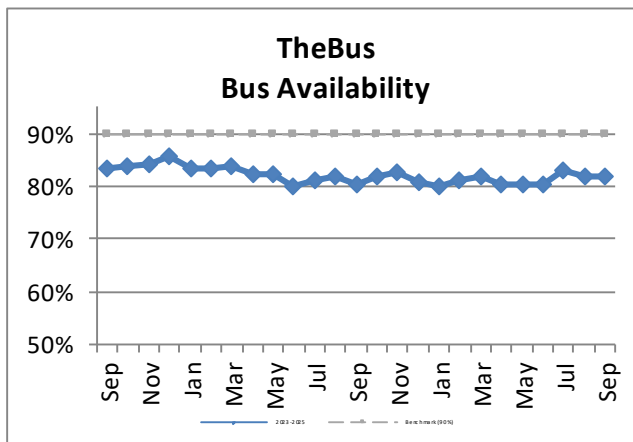
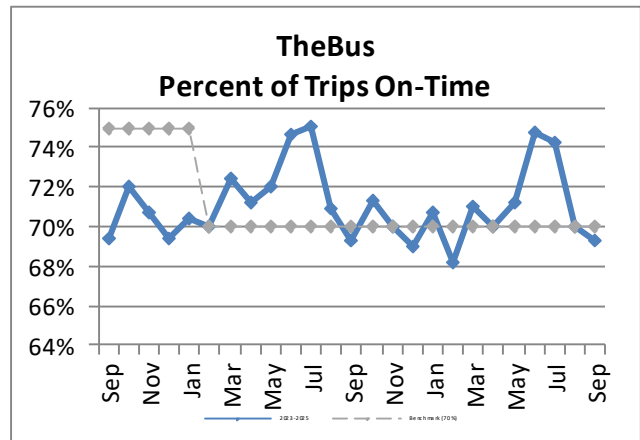
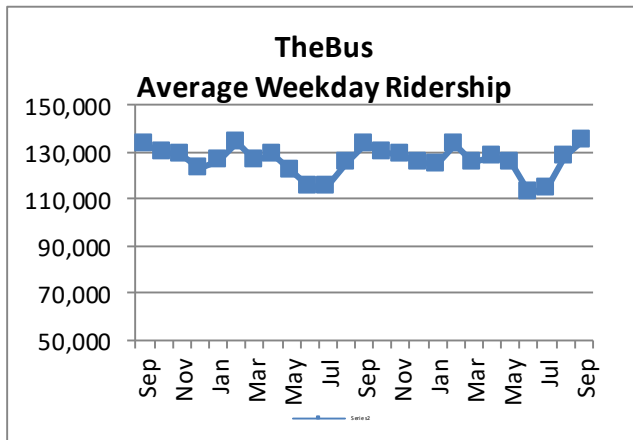


Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending September FY 2026

Key Performance Indicators (KPI)	September FY 2026	September FY 2025	Percent Change FY 2025-2026	YTD for FY 2026	YTD for FY 2025	Percent Change FY 2025-2026	Benchmark
Total Monthly Ridership	3,765,832	3,518,890	7%	10,518,016	10,243,530	2.7%	
Average Weekday Ridership	135,356	133,236	2%	126,023	124,935	0.87%	
Percent of Trips On-Time	69.3%	69.3%	0%	71.2%	71.8%	-0.57%	70%
Bus Availability	81.9%	80.3%	2%	82.3%	81.2%	1%	90%
Bus Miles/Major Collisions	595,105	220,211	170.24%	350,725	284,378	23.33%	450,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)				2.24	3.51	-36.18%	3.00
Bus Miles/Mechanical Road Calls	11,518	10,808	6.57%	12,622	11,373	11%	11,000
Spare Ratio	30%	29%	0.70%	30%	26%	4%	>20%
Percent of Inspections Comp. On-Time	100%	100%	0%	100%	100%	0%	100%
Percent Maintained Pullouts	97.9%	98.7%	-2.13%	98%	97.5%	-2.0%	100%
Cost per Service Hour	\$165.03	\$151.77	9%	\$174.09	\$166.01	5%	\$155.37
Cost per Passenger Trip	\$5.62	\$5.48	3%	\$6.56	\$6.43	2%	
Cost per Mile	\$11.86	\$10.94	8%	\$12.56	\$11.99	5%	
Passenger Trips per Hour	29.34	27.71	5.90%	26.83	26.02	3%	
Farebox Recovery	18.1%	19.8%	-8.48%	16.8%	17.7%	-5%	
Trips per Mile	2.11	2.00	6%	1.93	1.88	3%	
Average System Speed	12.74	12.97	-2%	12.73	12.99	-2.05%	
Percent Complete in 30 Days (Customer)	95%	72%	23%	97%	87%	9%	95%
Complaint Rate (Complaints per 100,000 Trips)	14.42	11.48	25.59%	13.75	11.66	17.96%	12



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